**At a quick glance:**

For your convenience, here is a **very** brief summary of the major requirements for the tour. To read the thorough and detailed text, please scroll/swipe down.

* Minimum age: you must be at least 27 years old to rent 600-900 cc models, and at least 30 years old to rent larger than 900 cc models.
* Full riding license: you must have held a full riding license\* for at least 2 years at the time of rental. (\* equivalent to what is known in Europe as “class A”)
* **International Driver’s Permit**, showing class A, for holders of non-European licenses.
* You must have recent experience: at least 5,000 kilometers (3,000 miles) ridden within the last 3 years. (please read paragraph 11).
* 1 Visa or Mastercard credit card for damage deposit: you will need to provide one payment card to rent a motorcycle. There will be an authorization of your card at the time of rental. See the required amount in paragraph 4.
* Damage excess: you are covered for damage, up to the amount designated as “excess”. If repairs are required, you will need to pay no more than the excess fee. Excess is dependent on the model, so please view paragraph 4 for the model that interests you. Exceptions apply (where coverage is void).
* Theft excess: you are covered for theft up to the amount designated as “excess”. If the motorcycle is stolen, you will need to pay no more than the excess fee. Excess is dependent on the model, so please view paragraph 4. Exceptions apply (where theft coverage is void).

The above terms do not form the complete rental agreement. They are just a quick view summary of the most often-asked subjects.

RENTAL TERMS & CONDITIONS

On this page, you will find the general terms & conditions that apply to our rental & booking procedure. The following subjects are covered:

1. Rental Operator
2. Changes in rental
3. Booking
4. Reservation Deposit & Payments
5. Pricing
6. Travel Insurance
7. Cancellation Policy: Cancellations by Client
8. Cancellations by RideAnatolia
9. Damage Deposit
10. Motorcycle Availability
11. Renter Requirements
12. Our Responsibilities
13. Miscellaneous (Force Majeure, Printing errors, Complaints, Jurisdiction).

Your use of the rented motorcycle and your responsibilities as a renter and rider, are [detailed in](https://motogreece.gr/motorcycle-rental-in-greece/rental-agreement/%22%20%5Ct%20%22_blank)**[the Motorcycle Rental Agreement](https://motogreece.gr/motorcycle-rental-in-greece/rental-agreement/%22%20%5Ct%20%22_blank)**, which is the document that you are required to sign before you ride.

RIDE ANATOLIA reserve the right to modify the current Terms & Conditions of the Rental Procedure at any time without prior notice.

Please carefully read and agree to the following terms and conditions before you rent one of our motorcycles.

**1. Rental Operator and the Contract**

All motorcycle rentals are operated by Ride Anatolia Private Company, Izmir, Turkey. (“RideAnatolia”, “Company”, “us”, “we”).

The Participants(s) is/are the person(s) listed on the RideAnatolia booking form or the person(s) requesting a rental (“Participant(s)”, “You”).

**2. Changes in Rental  Verbal Changes**

Variation of the terms of this rental procedure is only valid if done so in writing and confirmed by both the Participant(s) and an authorized representative of RideAnatolia.

**3. Booking**

3.1. By completing a tour booking, by using the online booking form or sending an e-mail, or by signing and posting/faxing a booking request, you agree and accept these Terms and Conditions as a binding contract between RideAnatolia and You.

3.2. Once your request is received by RideAnatolia, we will send You a written reply (via post, fax or email) of availability that includes the services in detail and the amount to be paid.

3.3. You have to make the pre-payment for registration as described in the previous communication (3.2). Once we verify with our bank that the deposit payment has been received, we will send you a written reservation confirmation by email or post/fax of your booking and a contract (“Rental Agreement”/ “Agreement”) is then made between RideAnatolia and the Participant(s).

3.4. The final prerequisite for the Participant(s) is the signed rental agreement for the use of motorcycles provided by RideAnatolia. The rental agreement also contains a liability release waiver and is signed prior we deliver to you the motorcycle.

3.5. RideAnatolia reserves the right to decline any booking at their discretion.

**4. Reservation Deposit & Payments**

4.1. Payments may be made by one of the following ways:

* Paypal
* Electronic bank transfer. For electronic transfer, we will notify the Participant(s) of our bank details separately.
* Card. Our online card payments are handled either by our bank’s e-commerce platform or by PayPal.
* Cash at the company’s premises.

4.2. The deposit required to secure your booking is € 1.000.

4.3. RideAnatolia has absolutely no obligation to hold the requested motorcycle(s) until the deposit is confirmed. You should not consider that you have reserved a motorcycle unless we send you a written confirmation of your reservation.

4.4. The remaining balance of the rental is due and payable with the Participant(s) arrival, during the motorcycle hand-over.

**5. Pricing**

5.1. Rental rates quoted by RideAnatolia on this website or printed materials, are those in effect at time of writing. RideAnatolia shall communicate any rental rate increase to Participants at least 90 days prior to the rental.

5.2. Only the items specifically listed in the “What’s Included” on our website and in our brochures are included in the price. Therefore, for clarity, the following items are not part of the price and are an additional cost to the Participant(s), and do not form part of the contract:

* Personal travel, accident and medical insurance,
* Personal documentation (e.g. passport, visas if required), fuel, fines, tolls
* Additional transportation of you or for the motorcycle en route where the Participant or the motorcycle cannot continue beyond the short and temporary assistance offered by RideAnatolia.
* Any other item not specifically included in the price.

**6. Travel Insurance**

6.1. RideAnatolia does not offer travel insurance of any kind. RideAnatolia recommends that you take out adequate travel insurance, including cover for medical treatment, accidents and repatriation, holiday cancellation and curtailment.

6.2. If you choose to travel without adequate insurance cover, RideAnatolia will not be liable for any losses howsoever arising.

**7. Cancellation by Participant**

7.1. Should the Participant(s) have to cancel the rental reservation we must receive notice in writing (email or fax)

7.2. If the Participant(s) cancels the reservation 60 days prior to the tour; the registration fee will be fully refunded unconditionally. 18 Euros per refunding transaction fee will be charged.

7.3. If the Participant(s) cancels the reservation between 59 days and 20 days prior to the tour, RideAnatolia retains 50% of the registration fee. And 18 Euros per refunding transaction fee will be charged.

7.4 If the Participant(s) cancels the agreement less than 19 days prior to the tour, RideAnatolia retains 100% of the registration fee already paid. and no refund is made. No exception to this policy can be made.

7.5. Requests by the Participant(s) to change the booking dates or motorcycles already booked, are considered and handled as a cancellation and the cancellation fees of clauses 7.2, 7.3, and 7.4 apply. The Participant(s) must re-initiate the reservation procedure.

7.6. There shall be no pro-rata refunds should the bike be returned early before the end of the hire period irrespective of the circumstances that facilitated an early return.

7.7. There shall be no refunds in case the Participant(s) do not show up at the agreed tour start.

7.8. We recommend that you obtain trip cancellation insurance from an insurance company

**8. Cancellations by RideAnatolia**

8.1. We reserve the right to cancel any reservation due to unforeseen-able conditions. Should that occur, the Participant(s) options are:

* transfer to an alternative tour period to your satisfaction
* a full refund

8.2. If a tour is canceled by RideAnatolia, the Company will not be liable for additional costs or losses incurred by Participant(s) due to the cancellation of the tour. This includes, but is not limited to, the cost of prepaid airline tickets and hotel reservations.

8.3. RideAnatolia is not liable to make refunds once the tour commences regardless of the reason for Participant(s) being unable to complete the tour period.

8.4. RideAnatolia cannot be made liable for unpleasant or unsuitable weather conditions and no refunds are made for such conditions.

**9. Damage Deposit**

9.1. A security bond for rental motorcycle (“damage deposit”) is required at the time of the tour. The Participant(s) must ensure that the required amount will be available in their credit for the duration of the rental period.

9.2 For rentals the damage deposit is held by authorizing a valid credit card into the RideAnatolia account. Authorizing a card means that the required amount is not charged but it remains reserved from your credit.

9.3. Only VISA and MASTERCARD credit cards can be used for authorization. Debit cards may be rejected. If you want to use a debit card for the deposit, please consult with your bank before making the trip. It is your bank’s regulations that will show if your debit card can be used for “authorization” purposes. ”Pre-paid” cards are not accepted for authorization.

9.4. The authorization will be fully released upon the successful inspection of the undamaged motorcycle when it is returned.

If the motorcycle cannot be thoroughly inspected at the time or place of its return, RideAnatolia reserve the right to further withhold the damage deposit until the inspection of the motorcycle is completed and deemed successful.

If the motorcycle is returned after sunset, the inspection must be carried out during the next day.

If the motorcycle is returned dirty enough so that it is deemed to require a cleaning process, no deposit will be released until the motorcycle is thoroughly washed and cleaned so that it can be properly inspected. It is understood that washing and cleaning cannot take place at the time of the delivery.

9.5. The completion of the release of authorization or of the refund is a procedure carried out by the bank, and the duration of this procedure is in no way controlled by RideAnatolia.

9.6. The amount of the required damage deposit varies per motorcycle model. Please review on our website the related information for the particular model that you want to rent.

9.7. In the event that You fail to present a valid credit card or if there is a lack of sufficient funds available on the credit card, RideAnatolia reserve the right to refuse to provide the motorcycle. In these instances, no funds paid will be reimbursed.

**10. Motorcycles Availability**

10.1. RideAnatolia will attempt to provide You with the model of the motorcycle initially confirmed. If after having confirmed the model of the motorcycle requested, RideAnatolia finds that it is necessary to substitute a different model, we will notify you.

If You do not wish to accept the proposed substitution,  you may cancel the rental without penalty and the deposit will be refunded.

10.2. Unexpected and uncontrollable situations may require the last-minute substitution of a motorcycle including after the rental period has begun.

This may include but is not limited to, mechanical failure, collision, damage and theft before the delivery of the motorcycle to the Participant. In this circumstance, RideAnatolia reserves the right to substitute the type of motorcycle confirmed.

Should RideAnatolia not be able to replace a motorcycle with the confirmed type or similar, a prorated refund for the difference in models, if any, will be refunded to the Participant(s).

**11. Participant(s) minimum requirements**

11.1. Minimum age: You must be at least 27 years old to rent 600-900 cc models, and at least 30 years old to rent larger than 900 cc models.

11.2 Full riding license: you must have held a full riding license\* for at least 2 years at the time of rental. (\*equivalent to what is known in Europe as “class A = unrestricted displacement and power”)

11.3. Exception to the rule set above in 11.2, are motorcycles with a stated power of less than 47 bhp, which can be ridden legally with a European License of A2 class. For non-European license holders, you still need to provide a full unrestricted license even for those motorcycles.

11.4. By submitting a booking you responsibly, truthfully and with respect to our hard work, state that: “You have had a recent riding experience of at least 5,000 kilometers (3,000 miles) ridden within the last 3 years”.

To our great surprise, we have witnessed numerous times customers arriving to pick up bikes, without knowing where the brake levers are, or how the clutch works, or in general operate the motorcycle in a basic way! In such cases, and with a sense of responsibility in order to protect the health and safety of others on the public roads and also our property, we reserve the right to: secure the bike from you, to not allow you to continue and to terminate the rental agreement on the spot. No refunds of any money paid to RideAnatolia can be claimed.

11.5. You must provide to RideAnatolia at the time of motorcycle pick up the following documents, which must be current and valid:

* Passport
* Driving (Riding) license as mentioned in 11.2 above.
* A valid credit card with an adequate credit limit for the security deposit. The card must be issued in your name.

11.6. If you fail to provide the above-mentioned documents, we will decline your tour and no refund of any money paid can be claimed by you.

11.7. If you fail to provide a credit card with an adequate credit limit that can be used for a security deposit, we will decline your rental/cancel your tour and no refund of any money paid can be claimed by you.

**12. Our Responsibilities**

12.1. RideAnatolia is not responsible for any accidents.

It is agreed and understood that neither RideAnatolia nor its agents are the guardians of any customer safety and that we, individually or collectively, can not be held liable in any way for any occurrence in connection with the rental which might result in injury, death or other damage to the customer, his property or his family heirs or assigns.

12.2. Motorcycles will begin the tour with new or near-new consumables and with a full fuel tank.

**13. Force Majeure**

In the event of Force Majeure refunds or compensation payments cannot be made, nor can RideAnatolia and any of their staff be held liable.

Force Majeure means any unusual and unforeseeable circumstances beyond our normal control, which the consequences could not have been avoided even when exercising all due care. Such circumstances or events include but are not limited to, war, or threat of war, riot, civil unrest, industrial disputes or strikes, unavoidable technical problems with transport, closure or congestion of airports, terrorist activity, natural disasters, industrial disasters, fire, theft, flooding and adverse weather conditions.

**14. Accuracy, Printing, Typing, Calculation erros and Omissions**

We endeavor to ensure that all the information and prices both on our website and in our brochures are accurate, however changes and errors might occur and we reserve the right to correct prices and other details in such circumstances.

**15. Complaints**

Should a participant feel that RideAnatolia have not met their obligations it should first be brought to the attention of a representative of RideAnatolia by phone, if during a tour period, so that corrective action can be taken if possible. If however, the participant is not completely satisfied, any further comments should be put in writing, within 14 days of your return, specifying the rental period and nature of the complaint to: expedition@rideanatolia.com

Your complaint will be investigated and responded to in the first instance within 14 days by email. Failure to follow the procedure set out in this clause may affect our and the applicable supplier’s ability to investigate your complaint, and will affect your rights under this contract.

**16. Jurisdiction**

The contract and all matters arising from it are subject to Turkish law and the jurisdiction of the Turkish courts. In the event that any of the provisions of this contract will be determined by any court to be invalid, unlawful or unenforceable to any extent then such provision will to that extent be severed from the remaining provisions of the contract, which will continue to be valid and enforceable.

**Document version: v1.0 / Updated: 03 January 2023.**